

Work Order ID: 83651

\*83651\*

Page 1

April-23-12 10:09:28 AM

Item ID: D4025-1

Accept

\*N900040100\*

Setup Start \*NS1\*

Revision ID:

Item Name: Fuel Quantity Sender

Stop \*NS2\*

Start Date: 23/04/2012 Start Qty: 5.00

\*5\*

Cust Item ID:

Required Date: 07/05/2012 Req'd Qty: 5.00

\*5\*

Customer:

Reference:

Approvals: Process Plan: M05

Date: 12/04/23 Tooling:

Date:

Run Start \*NR1\*

QC:

Date: SPC (Y/N):

Date:

Stop \*NR2\*

Sequence ID/ Work Center ID	Operation Description	Set Up/ Run Hours	Tool ID	Tool #	Plan Code	Accept Qty	Reject Qty	Reject Number	Insp. Stamp
Draw Nbr	Revision Nbr								
D4025	B								

100 0.00

\*100\*

Purchasing

Memo

0.00

Purchasing

Issue P/O: 16796  
Purchase part as per Dwg D4025  
Part #: 224-265  
Possible Supplier: Forsters Intruments  
Material release note required

CX 12/04/23 (5)

110 0.00

\*110\*

Packaging

Memo

0.00

Packaging

\*\*\*HOLD IN VERTICAL POSITION AND MEASURE RESISTANCE  
READING FOR LOWER LIMIT. ROTATE 180 DEGREES AND MEASURE  
RESISTANCE FOR UPPER LIMIT AS PER DWG\*\*\*

\*\*\*REMOVE TRANSPORT PIN\*\*\*

5x SP 12-5-14

W/O:		WORK ORDER CHANGES					
DATE	STEP	PROCEDURE CHANGE	By	Date	Qty	Approval Chief Eng / Prod Mgr	Approval QC Inspector

Part No: \_\_\_\_\_ PAR #: \_\_\_\_\_ Fault Category: \_\_\_\_\_ NCR: Yes No DQA: \_\_\_\_\_ Date: \_\_\_\_\_

Resolution: \_\_\_\_\_ Disposition: \_\_\_\_\_ QA: N/C Closed: \_\_\_\_\_ Date: \_\_\_\_\_

NCR:		WORK ORDER NON-CONFORMANCE (NCR)						
DATE	STEP	Description of NC Section A	Corrective Action Section B			Verification Section C	Approval Chief Eng	Approval QC Inspector
			Initial Chief Eng	Action Description Chief Eng	Sign & Date			

**NOTE:** Date & initial all entries

# Work Order ID 83651

**\*83651\***

Page 2

April-23-12 10:09:28 AM

Item ID: D4025-1

Accept

**\*N900040100\***

Setup Start

**\*NS1\***

Revision ID:

Item Name: Fuel Quantity Sender

Stop

**\*NS2\***

Start Date: 23/04/2012 Start Qty: 5.00

**\*5\***

Cust Item ID:

Required Date: 07/05/2012 Req'd Qty: 5.00

**\*5\***

Customer:

Reference:

Approvals:

Process Plan:

Date:

Tooling:

Date:

Run Start

**\*NR1\***

QC:

Date:

SPC (Y/N):

Date:

Stop

**\*NR2\***

Sequence ID/  
Work Center ID

Operation  
Description

Set Up/  
Run Hours

Tool ID

Tool #

Plan  
Code

Accept  
Qty

Reject  
Qty

Reject  
Number

Insp.  
Stamp

120

QC6- Inspect dimensions to drawing

0.00

**\*120\***

QC

Memo

0.00

Quality Control

\*\*\*HOLD IN VERTICAL POSITION AND MEASURE RESISTANCE  
READING FOR LOWER LIMIT. ROTATE 180 DEGREES AND MEASURE  
RESISTANCE FOR UPPER LIMIT AS PER DWG\*\*\*

\*\*\*REMOVE TRANSPORT PIN\*\*\*

DAS  
16  
9-89

12/8/23

130

Identify as per dwg & Stock Location: 141

0.00

**\*130\***

Packaging

Memo

0.00

Packaging

SP

4x

8/12/8/23

140

QC21- Final Inspection - Work Order Release

0.00

**\*140\***

QC

Memo

0.00

Quality Control

ML512/08/23

MF  
12-08-23

W/O:		WORK ORDER CHANGES					
DATE	STEP	PROCEDURE CHANGE	By	Date	Qty	Approval Chief Eng / Prod Mgr	Approval QC Inspector

see Pink  
12-1755

Forster Instruments

Part No: D4025-1 PAR #: \_\_\_\_\_ Fault Category: Supplier NCR: Yes No DQA: OK Date: 12/08/30  
 Resolution: Return For Credit Disposition: Return For Credit QA: N/C Closed: OK Date: \_\_\_\_\_

NCR:		WORK ORDER NON-CONFORMANCE (NCR)						
DATE	STEP	Description of NC Section A	Corrective Action Section B			Verification Section C	Approval Chief Eng	Approval QC Inspector
			Initial Chief Eng	Action Description Chief Eng	Sign & Date			
12/05/15	#120	Found Damm inspection that Qty x1 D4025 + Sender has a foreign object in it. Re. supplier.	DAS 16 2-03 AS7012	Contact supplier + Return Attach Email + RA #. to who. See attached Emails.	CY 12/05/19 sent and to Venker.	DA 16 2-03 12/06/13	DAS 16 2-03 AS7012 12/06/13	8 12/05/15
			12/05/13					

NOTE: Date & initial all entries

# Picklist Print

April-23-12 10:09:32 AM

Page 1

Work Order ID: 83651

\*83651\*

Parent Item: D4025-1

\*D4025-1\*

Parent Item Name: Fuel Quantity Sender

Start Date: 23/04/2012

Required Date: 07/05/2012

Start Qty: 5.00

Required Qty: 5.00

Comments: IPP rev A 10.02.02 new issue Prelim EC verified by:DD IPP Rev:B  
10.05.17 as per ECN10-562 DD verf:EC

Component Item ID/ Item Name	Replacement Item ID	Mfg/ Purch	Bin Item	Primary Location	Last Location	Route Seq ID	Unit of Measure	Qty on Hand	Qty per Kit	Total Qty	Qty Issued	Date Issued	Status
224-265		Purchased	No			110	Each	0.0000	1	5			

\*224-265\*

Fuel Sender

\*\*

SL SP12-5-14

W/O:		WORK ORDER CHANGES					
DATE	STEP	PROCEDURE CHANGE	By	Date	Qty	Approval Chief Eng / Prod Mgr	Approval QC Inspector

Part No: \_\_\_\_\_ PAR #: \_\_\_\_\_ Fault Category: \_\_\_\_\_ NCR: Yes No DQA: \_\_\_\_\_ Date: \_\_\_\_\_

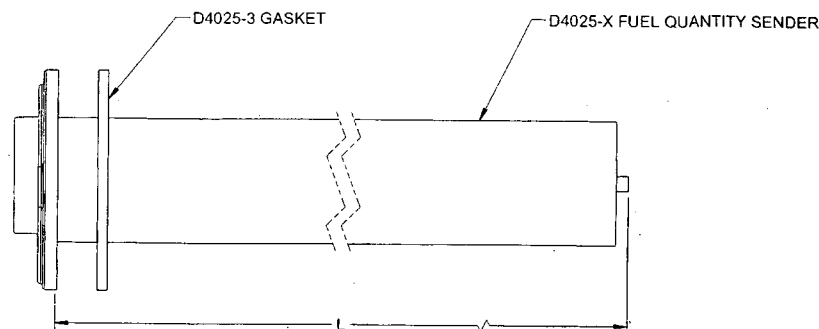
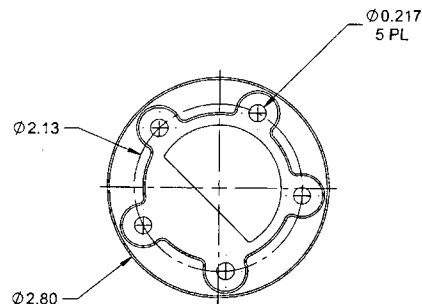
Resolution: \_\_\_\_\_ Disposition: \_\_\_\_\_ QA: N/C Closed: \_\_\_\_\_ Date: \_\_\_\_\_

NCR:		WORK ORDER NON-CONFORMANCE (NCR)						
DATE	STEP	Description of NC Section A	Corrective Action Section B			Verification Section C	Approval Chief Eng	Approval QC Inspector
			Initial Chief Eng	Action Description Chief Eng	Sign & Date			

**NOTE:** Date & initial all entries

DART AEROSPACE PART NUMBER	JOHN CAMERON AVIATION PART NUMBER
D4025-1	VDO-M47-JCA
D4025-3	N/A
D4025-5	N/A

## SPECIFICATION CONTROL DRAWING



DART PART NUMBER	DESCRIPTION	MANUFACTURER	MANUFACTURER PART NUMBER	POSSIBLE SUPPLIER	SUPPLIER PART NUMBER	LENGTH "L"	LOWER RESISTANCE LIMIT	UPPER RESISTANCE LIMIT	MATERIAL
D4025-1	FUEL QUANTITY SENDER	VDO SIEMENS	224-011-000-650	FORSTER INSTRUMENTS	224-265	25.59	82.2 ± 2.5 OHMS	2.5 ± 1.5 OHMS	N/A
D4025-3	GASKET	VDO SIEMENS	N/A	FORSTER INSTRUMENTS	226-053	N/A	N/A	N/A	RUBBER
D4025-5	FUEL QUANTITY SENDER	VDO SIEMENS	224-011-000-600	FORSTER INSTRUMENTS	224-260	23.62	85.3 ± 2.5 OHMS	2.5 ± 1.5 OHMS	N/A

### NOTES:

- 1) MATERIAL: N/A
- 2) FINISH: N/A
- 3) TOLERANCES: PER DART QSI 018 UNLESS OTHERWISE NOTED
- 4) UNITS: INCHES UNLESS OTHERWISE NOTED
- 5) BREAK SHARP EDGES: 0.005 TO 0.010 MAX
- 6) IDENTIFICATION: IDENTIFY WITH DART P/N "D4025-X" AND B/N USING FINE POINT PERMANENT INK MARKER
- 7) WEIGHT: D4025-1 - 0.39 lbs  
D4025-3 - 0.01 lbs  
D4025-5 - 0.37 lbs
- 8) RECEIVING INSPECTION REQUIREMENTS:
  - a) REMOVE TRANSPORT PIN AND INSPECT FOR VISUAL DAMAGE
  - b) OVERALL CYLINDER LENGTH - SEE TABLE
  - c) HOLD IN VERTICAL POSITION AND MEASURE RESISTANCE READING FOR LOWER LIMIT
  - d) ROTATE 180° AND MEASURE RESISTANCE FOR UPPER LIMIT

SHOP COPY  
RETURN TO  
ENGINEERING  
UNCONTROLLED COPY  
SUBJECT TO AMENDMENT  
WITHOUT NOTICE  
WORK ORDER

N() 83651 MLJ  
12/01/23

RELEASED  
2011-11-16

B	ADDED -3, ADDED SUPPLIER PART NO.	BC	11.10.04
A	NEW ISSUE	HS	10.02.05
REV.	DESCRIPTION	BY	DATE
DESIGN			
DRAWN			
CHECKED			
MFG. APPR.			
APPROVED			
DE APPR.			
DATE	11.10.04		

DART AEROSPACE LTD HAWKESBURY, ONTARIO, CANADA	
DRAWING NO. D4025	REV. B SHEET 1 OF 1
TITLE FUEL SENDER	SCALE NTS
COPYRIGHT © 2010 BY DART AEROSPACE LTD THIS DOCUMENT IS PRIVATE AND CONFIDENTIAL AND IS SUPPLIED ON THE EXPRESS CONDITION THAT IT IS NOT TO BE USED FOR ANY PURPOSE OR COPIED OR COMMUNICATED TO ANY OTHER PERSON WITHOUT WRITTEN PERMISSION FROM DART AEROSPACE LTD.	

W/O:		WORK ORDER CHANGES					
DATE	STEP	PROCEDURE CHANGE	By	Date	Qty	Approval Chief Eng / Prod Mgr	Approval QC Inspector

Part No: \_\_\_\_\_ PAR #: \_\_\_\_\_ Fault Category: \_\_\_\_\_ NCR: Yes No DQA: \_\_\_\_\_ Date: \_\_\_\_\_

Resolution: \_\_\_\_\_ Disposition: \_\_\_\_\_ QA: N/C Closed: \_\_\_\_\_ Date: \_\_\_\_\_

NCR:		WORK ORDER NON-CONFORMANCE (NCR)						
DATE	STEP	Description of NC Section A	Corrective Action Section B			Verification Section C	Approval Chief Eng	Approval QC Inspector
			Initial Chief Eng	Action Description Chief Eng	Sign & Date			

**NOTE:** Date & initial all entries



899273236884

899273236884

899273236884

899273236884

Not all services and options available to all destinations. / Certains services et options ne sont pas disponibles pour toutes les destinations.

Origin Station ID N.I. de la succ. d'origine 01YVA	Dest. Station ID N.I. de la succ. dest. 01YVA	Hold Station ID N.I. de la succ. dét.
Received At / Reçu À		
1 <input checked="" type="checkbox"/> Stop Arrêt régulier	2 <input type="checkbox"/> On-Call Stop Arrêt sur demande	3 <input type="checkbox"/> Drop box Boîte à colis
4 <input type="checkbox"/> BSC / Comp- toir de dépôt		5 <input type="checkbox"/> Station Succursale
Freight Fret	G.S.T./H.S.T. TPS./T.V.H.	P.S.T./Q.S.T. TVP./TVO.
Other Autre		Total

## 1 From/Expéditeur

Date

Sender's Name  
Nom de l'expéditeurPhone  
TéléphoneCompany  
Nom de la sociétéAddress  
Adresse

Dept./Floor/Service/Étage

Address  
AdresseCity  
Ville

Province

Postal Code  
Code postal2 Your Internal Reference  
Votre référence interne

## 3 To/Destinataire

28 ☐ Residential Delivery / Livraison résidentielleRecipient's Name  
Nom de destinatairePhone  
TéléphoneCompany  
Nom de la sociétéAddress  
Adresse

We cannot deliver to P.O. boxes / Nous ne livrons pas aux cases postales.

Address  
AdresseCity  
Ville

Province

Postal Code  
Code postal

## 4 Shipment Information/Informations sur l'envoi

Total Packages  
Nombre total  
de colisTotal Weight  
Poids totalTotal Declared Value  
Valeur totale déclarée \$

lbs.

DIM

Poids

VOL

in.

po

cm

## 5a Express Package Service/Service colis express

01 ☒ FedEx Priority Overnight 06 ☐ FedEx First Overnight 03 ☐ FedEx 2Day

20

FedEx Economy  
FedEx Box and FedEx Tube  
not accepted / Boîte FedEx et  
tube FedEx non acceptés

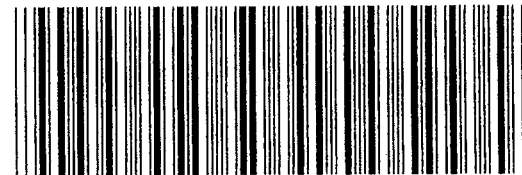
## 5b Express Freight Service/Service fret express

70 ☐ FedEx 1Day Freight

Booking Number/Numéro de réservation

Call 1.866.744.7493 to book shipment / Composez le 1.866.744.7493 pour réserver de l'espace pour votre envoi.

\*Declared Value Limit \$100 USD / Limite de valeur déclarée de 10350 CAD

Intra-Canada Air Waybill  
Lettre de transport aérien intérieure

## 7 Special Handling/Manutention spéciale

HOLD at FedEx Location

01 ☐ RETENIR à la succursale FedEx  
May not be in the same city. Not available for FedEx  
First Overnight/Peut être située dans une autre ville.  
Pas disponible pour FedEx First Overnight.03 ☐ SATURDAY Delivery / Livraison le SAMEDI  
Available to select locations. Not available for FedEx First  
Overnight, FedEx Economy, or FedEx 1Day Freight/Disponible à  
certains endroits. Pas disponible pour FedEx First Overnight, FedEx  
Economy, ou FedEx 1Day Freight.

Does this shipment contain dangerous goods? \* / Cet envoi contient-il des marchandises dangereuses? \*

Must check one box / Cocher une seule case.  
04 ☐ No  
Non04 ☐ Yes  
Oui08 ☐ Yes  
Oui08 ☐ Yes  
Oui06 ☐ Dry Ice / Dioxyle de carbone, solide

9, UN 1845 x kg

\*Dangerous goods (including dry ice) cannot be shipped in FedEx packaging  
or placed in a FedEx Express Drop Box/On ne peut pas expédier des  
marchandises dangereuses (y compris la glace sèche) dans un emballage  
FedEx, ni les déposer dans une boîte à colis FedEx Express.CA ☐ Cargo Aircraft Only  
Avion cargo uniquement

## 8 Payment Bill transportation charges to / Paiement Facturer le transport à :

1 ☐ Sender / Expéditeur  
Acct. No. in Section 1 will be billed.  
Les frais seront imputés au numéro  
de compte figurant à la rubrique 1.2 ☒ Recipient  
Destinataire3 ☐ Third Party  
Tierce partie4 ☐ Credit Card  
Carte de crédit5 ☐ Cash/Cheque  
Argent liquide/ChèqueCredit Card Exp. Date  
Date d'expiration de la carte de créditCredit Card Auth.  
Autorisation de carte de crédit

## 9 Sign to Authorize Delivery Without a Signature/Signer pour autoriser la livraison sans signature

Sender authorizes FedEx to deliver this shipment without obtaining a delivery signature and shall indemnify and hold harmless FedEx from any  
claims resulting therefrom./Expéditeur autorise FedEx à livrer le présent colis sans avoir obtenu de signature attestant de la livraison et libère  
FedEx de toute réclamation pouvant en résulter.Sender's Signature  
Signature de l'expéditeur

## 10 Required Signature/Signature requise

Sender's signature and liability limitation / Signature de l'expéditeur et limite de responsabilité  
Use of this Air Waybill constitutes your agreement to all the terms and conditions on the back of this Air Waybill and in the current FedEx  
Service Guide, which may limit our liability for damage, loss, delay, shortage, misdelivery, misinformation, or failure to provide information in  
connection with your shipment. Features of service may vary from location to location. See the current FedEx Service Guide or call  
1.800.GoFedEx 1.800.463.3339 for further information.  
En utilisant cette lettre de transport aérien, vous acceptez les clauses et conditions qui figurent au verso de celle-ci ainsi que dans le Guide  
des services de FedEx actuel, clauses qui peuvent limiter notre responsabilité à l'égard des dommages, pertes, retards, livraisons incomplètes,  
livraisons erronées, informations fautives ou incapacité de fournir de l'information sur votre envoi. Les modalités de service peuvent varier d'un  
endroit à l'autre. Voir le Guide des services de FedEx actuel ou téléphoner au 1.800.GoFedEx 1.800.463.3339 pour plus d'information.Sender's Signature  
Signature de l'expéditeurPART 157258  
Rev. Date 12/10  
© 1994-2010 FedEx  
PRINTED IN U.S.A. BDDA

631



# FORSTER INSTRUMENTS INC.

7141 EDWARDS BLVD., MISSISSAUGA, ONTARIO L5S 1Z2  
D - U - N - S 25 - 530 - 6649  
PHONE (905) 795-0555 • FAX (905) 795-0570  
TOLL FREE 1-800-661-2994 • TOLL FREE FAX 1-800-632-9943  
Toll Free within Canada only

Automotive and Industrial Instruments, Controls and Equipment

## TERMS AND CONDITIONS

- net 30 days from date of invoice unless otherwise stated.
- pay from invoice, statements upon request only.
- all claims for shortage must be made within ten days after receipt of goods.
- all claims for damage must be made with the carrier.
- all goods F.O.B. our Mississauga warehouse.
- orders subject to a minimum invoice value of \$50.00.
- goods cannot be returned without our Return Authorization Number.
- returned goods must be freight prepaid.
- any warranty expressed or implied is that of the manufacturer as stated in their literature.
- title of goods does not pass until goods are paid for in full.
- E. & O. E.

Page: 1

S  
H  
I DART AEROSPACE LTD.  
P 1270 ABERDEEN STREET  
  
T  
O HAWKESBURY, ON K6A 1K7

SPONER	CUS. ORDER NO.	G.S.T. NUMBER	PROV. TAX NO.	S/M TYPE	PACKED BY
PO 1879	R101272607			SLOA	
DER DATE	DATE SHIPPED	OUR SALES ORDER NO.	SHIPPING REF. NO.	SHIP VIA	
04/12		S24238	01	FEDEX AIR	
INO	QUAN.	SHIP	B/O	PART NUMBER	DESCRIPTION

FED EX ACCT# 15179324-0

FUEL SENDER # 224-260-SP &  
224-265-SP NEED  
TO BE CERTIFIED FOR ACCURACY  
PER  
CUSTOMER DRAWING.  
PARTS NEED TO BE TESTED FOR  
OAMS

FUEL SENDERS AS PER CUSTOMER  
SPECS.  
~~SHIP ASAP PLEASE!~~ *SHIP NOW*  
REQUIRES: MAY 04/12  
FEDEX OVERNIGHT  
ENCLOSED C OF C

\*\*\*\*\*

C 224-265-SP

SENDER, FUEL DIP PIPE 5  
Cust Prod: D4025  
Pick 5 Sets; P:0 C:5

PROD



**FORSTER INSTRUMENTS INC.**



May 01 2012

DART AEROSPACE LTD.  
1270 ABERDEEN STREET  
HAWKESBURY, ON K6A 1K7

**CERTIFICATE OF COMPLIANCE**

We hereby certify that this shipping lot of 5 VDO tube type senders 224-265-SP

On your purchase order P016796, our packing slip S24238 tested within the Following ohms range.

**EMPTY**

82.2 +/- 1.8 OHMS

**FULL**

1 +/- 0.8 OHMS

Yours truly

DON STRONGITHARM  
dcs/rmj



Dart Aerospace Ltd.  
1270 Aberdeen Street  
Hawkesbury, ON K6A 1K7  
Tel: 613 632 9577  
Fax: 613 632 1053

## PURCHASE ORDER

Purchase Order ID PO16796

Purchase Order Date 4/23/12

PO Print Date 5/03/12

Page Number 1 of 1

Order From :

VC-FOR002

FORSTER INSTRUMENTS  
7141 EDWARDS BLVD  
MISSISSAUGA, ON L5S 1Z2  
CANADA

Contact Name  
Vendor Phone 905 795 0555  
Vendor Fax 905 795 0570  
Vendor Account Nbr

Buyer Chantal Lavoie  
Requisition Nbr  
Tax Resale Nbr 10127-2607  
Terms Net 30  
Currency CAD  
FOB Destination-Collect

Ship To :

DART AEROSPACE LTD

1270 ABERDEEN  
HAWKESBURY, ON K6A 1K7  
CANADA

REUSED  
date  
admission

Line Nbr	Reference Revision ID Vendor Part Number	Description/ Mfg ID	Req Date/ Taxable	Req Qty/ Unit of Measure	Ship Method	Unit Price	Extended Price
1	224-265	Fuel Sender	5/25/12 Yes	✓ 5.00 Each	FedEx Overnight	\$89.6900	\$448.4

Special Inst: AS PER DWG D4025 REV. B  
B83651  
FORSTER P/N: 224-265  
NOTE: PART NEED TO TESTED FOR  
OHMS  
AND PLEASE INCLUDE THE REPORT

PO Total: \$448.4

2012-5-14

Change Nbr: 2

Change Date: 5/03/12

No substitution or deviation without  
consent.  
Certificate of Conformity or Material  
Certification required when applicable



Dart Aerospace Ltd.  
1270 Aberdeen Street  
Hawkesbury, ON K6A 1K7  
Tel: 613 632 9577  
Fax: 613 632 1053

\*\*\*PO REPRINT\*\*\*

Purchase Order ID PO16796

Purchase Order Date 4/23/12

PO Print Date 4/23/12

Page Number 1 of 1

## Order From :

VC-FOR002

FORSTER INSTRUMENTS  
7141 EDWARDS BLVD  
MISSISSAUGA, ON L5S 1Z2  
CANADA

## Contact Name

Vendor Phone 905 795 0555

Vendor Fax 905 795 0570

Vendor Account Nbr

## Buyer

Chantal Lavoie

## Requisition Nbr

Tax Resale Nbr 10127-2607

Terms Net 30

Currency CAD

FOB Destination-Collect

## Ship To :

DART AEROSPACE LTD

1270 ABERDEEN  
HAWKESBURY, ON K6A 1K7  
CANADA

Line Nbr	Reference Revision ID Vendor Part Number	Description/ Mfg ID	Req Date/ Taxable	Req. Qty/ Unit of Measure	Ship Method	Unit Price	Extended Price
1	224-265 <u>SP</u>	Fuel Sender	5/04/12 Yes	5.00 Each	FedEx Overnigh	\$89.6900	\$448.45

Special Inst: AS PER DWG D4025 REV. B  
B83651  
FORSTER P/N: 224-265  
NOTE: PART NEED TO TESTED  
FOR OHMS  
AND PLEASE INCLUDE THE  
REPORT

PO Total: \$448.45

Hi Chantal  
approx 2-3 wks.  
Thank you Robin  
May 1/12

(524238)

Change Nbr: 1

Change Date: 4/23/12

No substitution or deviation without  
consent.  
Certificate of Conformity or Material  
Certification required when applicable

## Chantal Lavoie

---

**From:** Robin Johnson (Forster Inst) <robinj@forster.ca>  
**Sent:** May 22, 2012 4:19 PM  
**To:** Chantal Lavoie  
**Subject:** Re: p/o 16796

Weird!

Okay, I sent Jeff your email asking him to provide you with an RMA# so you can return.

Thank you

Robin

Chantal Lavoie wrote:

Not sure my self it is something that's inside.

Thanks

Chantal

---

**From:** Robin Johnson (Forster Inst) [<mailto:robinj@forster.ca>]  
**Sent:** May 22, 2012 3:08 PM  
**To:** Chantal Lavoie  
**Subject:** Re: p/o 16796

Hi Chantal,

I am scarred.....what do you mean by a foreign object? :)

Robin

Chantal Lavoie wrote:

Hi Robin,

We have rec'd p/o:16796 for 224-265 qty of 5, in which one of them as a foreign object in it. Would it be possible to return for an exchange or get it fix.

Thanks

Chantal



# FORSTER INSTRUMENTS INC.

7141 EDWARDS BLVD., MISSISSAUGA, ONTARIO L5S 1Z2  
D - U - N - S 25 - 530 - 6649  
PHONE (905) 795-0555 • FAX (905) 795-0570  
TOLL FREE 1-800-661-2994 • TOLL FREE FAX 1-800-632-9943  
Toll Free within Canada only

Automotive and Industrial Instruments, Controls and Equipment

A/C 15.19

Page: 1

## TERMS AND CONDITIONS

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- pay from invoice, statements upon request only.
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- all claims for damage must be made with the carrier.
- all goods F.O.B. our Mississauga warehouse.
- orders subject to a minimum invoice value of \$50.00.
- goods cannot be returned without our Return Authorization Number.
- returned goods must be freight prepaid.
- any warranty expressed or implied is that of the manufacturer as stated in their literature.
- title of goods does not pass until goods are paid for in full.
- E & O E.

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O  
L DART AEROSPACE LTD.  
D 1270 ABERDEEN STREET.  
  
T  
O HAWKESBURY, ON K6A 1K7

S  
H  
I DART AEROSPACE LTD.  
P 1270 ABERDEEN STREET  
  
T  
O HAWKESBURY, ON K6A 1K7

CUSTOMER	CUST. ORDER NO.	G.S.T. NUMBER	PROV. TAX NO.	S/M TYPE	INVOICE NO
DARAER	P016796	R101272607		SLOA	C006366
ORDER DATE	DATE SHIPPED	INVOICE DATE	OUR SALES ORDER NO.	SHIPPING REF. NO.	SHIP VIA
15.08.12	15.08.12	15.08.12	S27571	NOTES	FED EX
LINE NO.	QUAN.	SHIP.	B/O	PART NUMBER	DESCRIPTION

## \*\*\* CREDIT NOTE \*\*\*

Refer to RMA R03113  
04 1- 1- 0 224-265-69 SENDER FUEL DIP PIPE 5 89.69 09.69  
Cust Prod: D4025  
Line 008 from invoice: I116836

RMA ISSUED: MAY 23, 2012  
COMPLAINT: SOMETHING RATTLING AROUND INSIDE REPAIR  
RETURN OR SEND REPLACEMENT  
\*\*\*\*\*  
Please Provide product info.  
SERIAL NBR - 011000065  
INITIAL - N/A  
DATE CODE - 07/08  
CUSTOMER PART NBR - 224-265  
REV LEVEL - N/A  
ANALYSIS - NO NOISE FOUND IN FUEL SENDER. IT WORKS  
ACCORDING TO SPEC.

ACTION - ISSUE NON WARRANTY CREDIT  
COMPLETE - AUG 15, 2012  
HST PAYABLE - ONTARIO 11.61  
G.S.T./H.S.T. Summary - Registration 888298523RTO001

PAY FROM THIS INVOICE. A STATEMENT WILL NOT BE SENT.  
OUR TERMS ARE NET 30 DAYS. DO NOT ABUSE THIS PRIVILEGE.

Total Quantity Shipped -----> 1- Invoice Total -----> 101.25-

RETURN AUTHORIZATION FORM  
FORSTER INSTRUMENTS INC.  
7141 EDWARDS BLVD.  
MISSISSAUGA, ONTARIO  
CANADA. L5S 1Z2

AC 9.91

Customer: DARAER  
DART AEROSPACE LTD.  
1270 ABERDEEN STREET  
  
HAWKESBURY, ON K6A 1K7  
CANADA

Returned from: SAME

Page: 1  
Whse: 01

RMA No	RMA Date	Freight Terms	Received by	Checked by
R03113	23.05.12	COLLECT		

Ship Via: TO BE ARRANGED | RMA Reference: P016796

Ln	Product Code Description	U/M	Quantity Authrzd	Quantity Received	Net Price
003	224-265-SP SENDER, FUEL DIP PIPE 54MM L=650MM REASON: RWA RETURN FOR WARR. ANALYSIS	EA	1	<u>1</u>	89.69
004	Line 008 from invoice: I116836				
005	. RMA ISSUED; MAY 23, 2012 COMPLAINT; SOMETHING RATTLING AROUND INSIDE. REPAIR RETURN OR SEND REPLACEMENT ***** Please Provide product info. SERIAL NBR - 011000065 INITIAL - N/A DATE CODE - 07/08 CUSTOMER PART NBR - 224-265 REV LEVEL - N/A ANALYSIS - NO NOISE FOUND IN FUEL SENDER. IT WORKS ACCORDING TO SPEC.  ACTION - ISSUE NON WARRANTY CREDIT INTERNAL - OK TO RETURN TO STOCK. COMPLETE - AUG 15, 2012				

*Reg*



Dart Ave  
1270 Ave  
Hampshire  
K6A

RMA: R03113

DÉP. - DEPT.

DATE

12/05/29

N° DE COMMANDE - OR

EXPÉDIÉ À - SHIP TO

Sarster instrument 714 Edwards

ADRESSE - ADDRESS

Mississauga, ont L5S-1Z2

VENDU À - SOLD TO

ADRESSE - ADDRESS

CONDITIONS - TERMS

N° D'ENR. DE TAXE - TAX REG. NO.

VENDEUR - SALESPERSON

905-795-0555

DATE D'EXPÉDI

1 224-265 fuel sender B83651

note: foreign object inside  
please repair or send a new unit

Thanks  
Chantal

note: CaFC will be required  
on the return item

TPS/GST

TVP/PST

230885

SIGNATURE

N° LIC. - LIC. NO.

TOTAL

## Chantal Lavoie

---

**From:** Jeff Heal (Forster Inst) <jeffh@forster.ca>  
**Sent:** May 23, 2012 3:10 PM  
**To:** Chantal Lavoie  
**Cc:** Robin Johnson (Forster Inst)  
**Subject:** Re: [Fwd: p/o 16796] - RMA# NEEDED PLSE Rma R03113

Hi Chantal,

Please use rma R03113 to return.

Best Regards,  
Jeff Heal

*Forster Instruments Inc.*

Product Manager  
7141 Edwards Blvd.  
Mississauga, Ontario  
Canada, L5S-1Z2  
Phone: 905-795-0555 ext.139  
Fax: 905-795-0570  
E-mail: [jeffh@forster.ca](mailto:jeffh@forster.ca)

Robin Johnson (Forster Inst) wrote:

Hi Jeff

Can you help Chantal out with an RMA# please.

Thank you  
Robin

----- Original Message -----

**Subject:** p/o 16796  
**Date:** Tue, 22 May 2012 14:59:57 -0400  
**From:** Chantal Lavoie <[clavoie@dartaero.com](mailto:clavoie@dartaero.com)>  
**To:** <[robinj@forster.ca](mailto:robinj@forster.ca)>

Hi Robin,

We have rec'd p/o:16796 for 224-265 qty of 5, in which one of them as a foreign object in it. Would it be possible to return for an exchange or get it fix.

Thanks  
Chantal

## Chantal Lavoie

---

**From:** Jeff Heal (Forster Inst) <jeffh@forster.ca>  
**Sent:** August 15, 2012 10:10 AM  
**To:** Chantal Lavoie  
**Cc:** Robin Johnson (Forster Inst); Donna Belchior  
**Subject:** Re: [Fwd: p/o 16796] - RMA# NEEDED PLSE Rma R03113-CR  
**Attachments:** R03113-CR.pdf

Hi Chatal,  
Please see attached report.  
Best Regards,  
Jeff

Jeff Heal (Forster Inst) wrote:

Hi Chatal,

Please use rma R03113 to return.

Best Regards,  
Jeff Heal

*Forster Instruments Inc.*

Product Manager  
7141 Edwards Blvd.  
Mississauga, Ontario  
Canada, L5S-1Z2  
Phone: 905-795-0555 ext.139  
Fax: 905-795-0570  
E-mail: [jeffh@forster.ca](mailto:jeffh@forster.ca)

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Chantal